

Hours of Operation

8:30 a.m. to 5:00 p.m.
Monday through Friday

Contact Information

Customer Service

540-586-7679, Extension 4

- Water bills
- Rates and connection fees
- Signing up for service
- Disconnecting well service
- Reporting a leak or pressure problem during operating hours

Engineering Department

540-586-7679, Extension 5

- New project construction
- Developer agreements and documents
- Neighborhood line extensions

Financial Department

540-586-7679, Extension 6

- Vendor billing
- Vendor accounts payable and receivable

Administration

540-586-7679, Extension 7

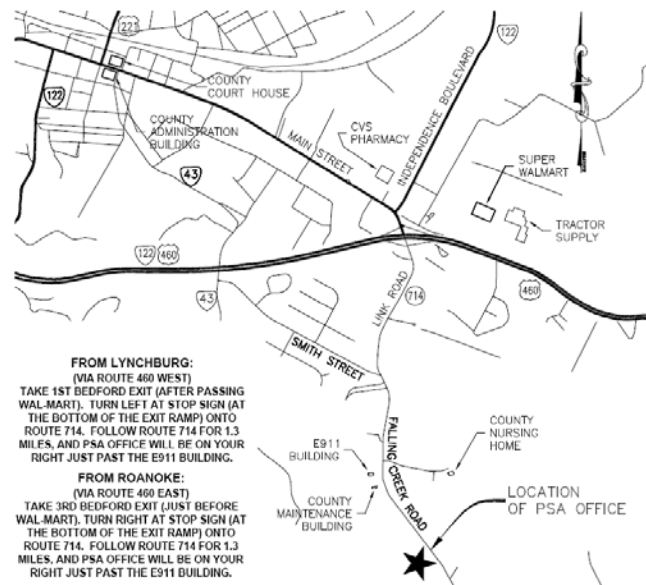
- Board of Directors information
- Board and Committee meeting information

Emergency

540-586-7679, Extension 9
(Outside of operating hours)

- Water outages
- Reporting a leak
- Sewer service disruptions

Directions



Board Meetings

The PSA Board of Directors hold a public meeting on the third Tuesday of every month. The meeting takes place in the Board meeting room at the PSA's office located on Falling Creek Road. The meetings start at 7:00 p.m.

Statistics

1,021,634 feet of Waterlines
313,530 feet of Sewerlines
3 Water Pump Stations
9 Wastewater Pump Stations
7 Water Storage Tanks
4 Water Treatment Plants
2 Wastewater Treatment Plants

Bedford County Public Service Authority



1723 Falling Creek Road
Bedford, VA 24523

Phone: 540-586-7679

Fax: 540-586-5805

Email: psa@bcpsa.com

Mission Statement

As an independent Authority the Bedford County Public Service Authority exists to anticipate the needs of the County for clean, high quality, water and wastewater services. We shall strive to provide these services to the people of Bedford County, when and where economically possible, at rates that are reasonable and just.



Organizational Structure

The Bedford County Board of Supervisors, elected by the citizens of Bedford County, appoints the seven member Board of Directors for the Bedford County PSA; each board member represents a voting district of the County. There are three standing committees comprised of two board members each; they include water and sewer, finance, and personnel.

The PSA board hires the Executive Director, who is responsible for managing the Authority. The Authority is composed of Managers and Staff specializing in Administration, Customer Service, Engineering, Finance, Information Systems, Maintenance, and Operations.



History and Introduction

The Bedford County PSA provides water service to over 8,400 customers as follows:

- Forest / Boonsboro / New London — We purchase water from the City of Lynchburg.
- Stewartsville — We purchase water from the Western Virginia Water Authority.
- Smith Mountain Lake — We produce most of the water at the High Point Water Treatment Plant, which uses the lake as the source. In addition, we operate two well systems near the dam.
- Central — We operate one well system for a subdivision that is just outside the Bedford City limits.

The PSA also provides sewer service to over 1,400 customers as follows:

- Forest / Boonsboro / New London — We own capacity in the Lynchburg Regional Wastewater Plant, where the sewage is transmitted for treatment.
- Montvale — We own and operate a 50,000 gallon per day wastewater treatment plant.
- Moneta — We own and operate a 500,000 gallon per day wastewater treatment plant.

Financial Information

The PSA's operating expenses are funded through the revenues derived from water and sewer usage fees and charges.

We receive regular capital assistance from Bedford County for debt support related to two Virginia Resource Authority loans. The PSA also receives capital contributions through project dedications from developers.

For the fiscal year 2010 to 2011, our operating budget was adopted with total revenues being projected at \$7,416,052 and total expenditures being projected at \$7,391,281 (not including depreciation).

